

August 11, 2009

Mr. Stephen Chambers
Dell Tech Laboratories Ltd.
100 Collip Cir.
U.W.O. Research Park
London, ON N6G 4X8
Canada

Dear Stephen,

ISSA values the long-standing association support your company has given us, which is why we have enclosed a plaque to commemorate your recent milestone of 25 years of membership in the worldwide cleaning industry association.

This plaque recognizes your ongoing commitment to your association, industry, customers and your community. We hope you will display it proudly. Also enclosed is a membership pin commemorating your membership in ISSA.

This is a perfect time to not only thank you for your continued support, but also ask that you circulate the enclosed information, either electronically or in print, to your employees to remind them of the many benefits ISSA offers in categories that may be of interest to them. Your company's continued membership value is based on the ability for us to meet not just your needs, but those of your entire organization.

Sincerely,



John P. Garfinkel
Executive Director

Enclosures